Release of D4SP Softphone 5.10.3

Release Notes

Version: 5.10.3

Build number: 9083

Release date: 18 Dec 2023

dstny

About this document

This RN (Release Note) is intended for Customer Service and Installation Personnel involved in the installation and maintenance of Destiny for Service Providers (D4SP) solutions.

NOTICE

The information contained in this document is believed to be accurate in all respects but is not warranted by Destiny for Service Providers AB. The information is subjected to change without notice and should not be construed in any way as a commitment by D4SP or any of its affiliates or subsidiaries. D4SP and its affiliates and subsidiaries assume no responsibility for any errors or omissions in this document. Revisions of this document or new editions of it may be issued to incorporate changes.

5.10.3.9083
18 Dec 2023

Table of Contents

Deliverables

- Desktop-5.10.3-9083-<branding>.bin
- <branding>_5.10.3_9083_osx_release.dmg
- <branding>_5.10.3_9083_windows_release.exe
- <branding>_5.10.3_9083_x64_noadmin.msi
- <branding>_5.10.3_9083_x64_admin.msi
- <branding>_5.10.3_9083_x86_noadmin.msi
- <branding>_5.10.3_9083_x86_admin.msi

Please note:
64-bit msi installer includes a 64-bit outlook plugin, but the Desktop application is still 32-bit

Test Environment

This release is verified in D4SP Quality Assurance (QA) lab as well in live environment.

Upgrade Paths

This topic lists the verified upgrade paths to 5.10.3 build 9083. D4SP always recommends validating your upgrade path in a staging environment prior to upgrading a production system.

From version 5.10.2

Resolved issues

Summary/Description	Reference
Internal calls to second IVR does not properly detect DTMF-digits (SPH-384)	DSS-17496 (Low) US-241 (Medium) DSS-18454 (Medium)
When a call is transferred between multiple IVRs, DTMF digits are not detected by the second IVR.	
Translation is missing on the 2FA login prompt (SPH-786)	DSS-18533 (Low)
Some messages are not localized properly for Two-Factor authentication.	