

# VoIPcube partner docs

## Introduction

Users get a pop-up of matched contacts. Recent tickets are shown and it's possible to log a ticket from the pop-up.

## Configuration

Go to the Zendesk Admin center (`{domain}/admin/home`).

Go to **Apps and Integrations** → **OAuth Clients** → **Add OAuth Client**

The screenshot shows the Zendesk Admin Center interface. The sidebar on the left contains a navigation menu with categories: Home, Recently viewed, Search Admin Center, Account, People, Channels, AI, Workspaces, Objects and rules, and Apps and Integrations. The 'Apps and Integrations' menu is expanded, showing sub-categories: Apps, Integrations, APIs, OAuth clients, Connections, Targets, and Webhooks. The 'OAuth clients' sub-menu is highlighted with a red arrow labeled '2'. The main content area shows the 'OAuth clients' page with a blue 'Add OAuth client' button in the top right corner, pointed to by a red arrow labeled '3'. Below the button is a table with columns: Identifier, Name, Description, Company, Created by, Created at, Tokens, and Status. The table contains two rows of data. A red arrow labeled '1' points to the 'Apps and Integrations' menu item in the sidebar.

Enter a client name, description, company and unique identifier. Note down the unique ID.

The unique identifier can be any word or text.

Make sure the Redirect URL is set to include <https://voipcube.nl/authorize>

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Apps and integrations > APIs > OAuth clients > Add OAuth client

### Add OAuth client

Create an OAuth client for authenticating your application's API requests. [Learn about OAuth clients](#)

**Name\* (required)**  
This is shown to users when they're asked to grant access to your application, and when viewing the list of third-party apps that have access to their Zendesk.

vc-test

**Description\***  
Give users a short description of your app that they'll see when asked to grant access to it.

VoIPcube token

**Company\***  
The company name that users will see when asked to grant access to your app. The name can help them understand who they're granting access to.

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**Logo**  
Choose an image (JPG, GIF, or PNG) that users will see when asked to grant access to your app. For best results, upload a square image.

[Choose a file or drag and drop here](#)

**Identifier\***  
This is the name of your client for use in code. Example: my\_new\_app. This identifier isn't shown to users. You can edit the initial suggestion but it must be unique. Identifiers with a zdg-prefix are reserved for global OAuth clients.

vc-test

**Client kind**  
Public OAuth clients are apps that run in environments where their credentials can't be stored securely, like mobile or web apps, and must use PKCE. Confidential OAuth clients run on secure servers that can safely store credentials, allowing them to use PKCE, a client secret, or both. [Learn about PKCE](#)

Public

**Redirect URLs**  
Add the absolute URLs for redirecting users after they authorize access to your app. URLs must be absolute (not relative) and use HTTPS, unless they are for localhost or 127.0.0.1. List each URL on a new line. For example, <http://localhost> or <http://127.0.0.1>

https://voipcube.nl/authorize

**Secret**  
The secret is used by apps redirecting to your client. Save this secret as it's displayed in its entirety only once. You can regenerate a secret on the Edit page.

To generate the secret, save first Copy

Cancel Save

Click Save and then the secret will be shown. Note it down, it will not be shown again.

### Secret

The secret is used by apps redirecting to your client. Save this secret as it's displayed in its entirety only once. You can regenerate a secret on the Edit page.

Copy

**⚠ Copy and store this secret. It won't be shown in full again after you click Save or leave this page.**