

Release of D4SP Softphone 5.10.2

[Release Notes](#)

[Version: 5.10.2](#)

[Build number: 9049](#)

[Release date: 29 Sep 2023](#)



About this document

This RN (Release Note) is intended for Customer Service and Installation Personnel involved in the installation and maintenance of Destiny for Service Providers (D4SP) solutions.

NOTICE

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5.10.2.9049
29 Sep 2023

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Deliverables

- Desktop-5.10.2-9049-<branding>.bin
- <branding>_5.10.2_9049_osx_release.dmg
- <branding>_5.10.2_9049_windows_release.exe
- <branding>_5.10.2_9049_x64_noadmin.msi
- <branding>_5.10.2_9049_x64_admin.msi
- <branding>_5.10.2_9049_x86_noadmin.msi
- <branding>_5.10.2_9049_x86_admin.msi

Please note:

64-bit msi installer includes a 64-bit outlook plugin, but the Desktop application is still 32-bit

Test Environment

This release is verified in D4SP Quality Assurance (QA) lab as well in live environment.

Upgrade Paths

This topic lists the verified upgrade paths to 5.10.2 build 9049. D4SP always recommends validating your upgrade path in a staging environment prior to upgrading a production system.

From version 5.10.1

New or modified functionality

Summary/Description
Add Faroese localization in Softphone (SPH-690)
Add support for Faroese.
Add link for access to external Recording portal (SPH-523)
Add entry in "Tools" menu to allow the user to access the Recording web portal from where he can access his automatic call recordings.

Resolved issues

Summary/Description	Reference
Activate button is not available on Mac (SPH-784)	DSS-18509 (Low)
When logging in with activation code, the button to validate the code is not enabled after typing the activation code.	
Search doesn't work properly in Premium Attendant when there is single quote (SPH-428)	DSS-17043 (Low)
Search doesn't work properly in Premium Attendant when there is single quote in the result of the search (in the name of the contact, or in any field like status note).	
Wrong scale for setting Future presences and contact number on Mac (SPH-315)	DSS-17397 (Medium)
Fix problems with some controls not sized properly when setting future presence or adding new contact.	