VolPcube Partner Docs

Zendesk

Available

(i) Client Integration - VoIPcube client mandatory

Introduction

Users get a pop-up of matched contacts. Recent tickets are shown and it's possbiel to log a ticket from the pop-up

Configuration

- Go to the Zendesk Admin center ({domain}/admin/home)
- Go to Apps and Integrations > Zendesk API > OAuth Clients > Add OAuth Client

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rch Admin Center	Settings OAuth Clients Activity Target Failures		
· .	If you want to use a global OAuth client, create a client in this account and submit a request to globalize it through our deve	eloper portal.	
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pps	VolPcube Created about 5 hours ago		Delete
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tegrations	Client name		
tegrations	Your client name shown to users when asked to grant access to your application or when viewing the list of apps that have been granted access.	VolPcube	
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Pls	Description A short description of your client for users when they're considering granting access to your application.		
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Auth Clients	Company		
ebhooks	This name is displayed when users are asked to grant access to your application. The name helps users understand to whom they're granting access.	Dstny	
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- Enter a client name, company, logo and unique identifier. Note down the unique ID
- The unique identifier can be any word or text
- Make sure the Redirect URL is set to include https://voipcube.nl/authorize
- Note down your secret

Company This name is displayed when users are asked to grant access to your application. The name helps users understand to whom they're granting access.	Dstny
Logo Choose an image (JPG or PNG) to display when users are asked to grant access to your application.	
Unique identifier	
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Assignment