


Pipedrive

✓ Available

 Client Integration - VoIPcube client mandatory


Introduction

User will get a pop-up on inbound calls with the matched contacts. A deeplink is provided. Calls will also be automatically logged on the contact page if there is exactly 1 match

Configuration

For the configuration we only need to get the environment name.

- The CompanyDomain can be found in the pipedrive FQDN. Note down the name

 <https://customername.pipedrive.com/de>

Assignment

- Assign the integration to the customer and enter the CompanyDomain. :Leave all other values on **default**

Assign Integration: Pipedrive

Integration Version
V3

Label (optional)

Authorization Type
OAuth2.0 Code Flow

Authentication

Client ID
b15c93f0c7c24321

Client Secret
.....

Scope

Authorization Endpoint
https://oauth.pipedrive.com/oauth/authorize

Token Endpoint
https://oauth.pipedrive.com/oauth/token

Extra Parameters (QueryString)

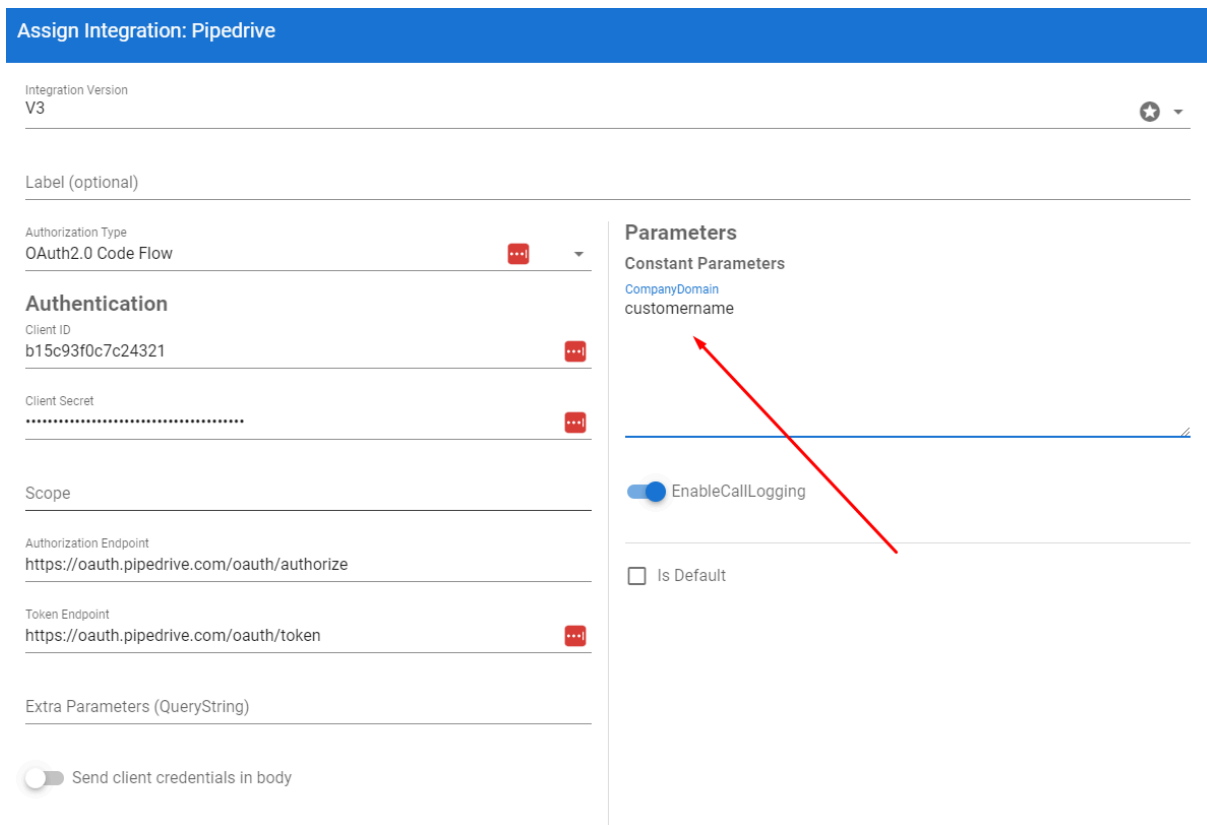
Send client credentials in body

Parameters

Constant Parameters
CompanyDomain
customername

EnableCallLogging

Is Default

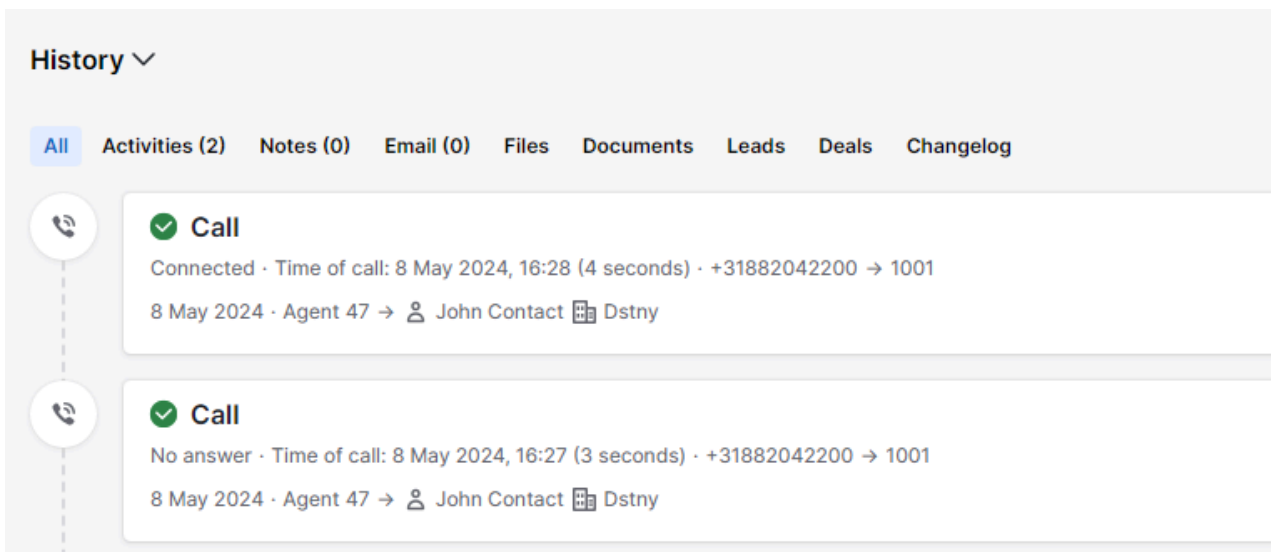


- Use the toggle to enable or disable automatic call logging

Example



Caller recognition and deeplink to pipedrive



Automatic call history loggin in pipedrive