

Business Communications Today and tomorrow ●



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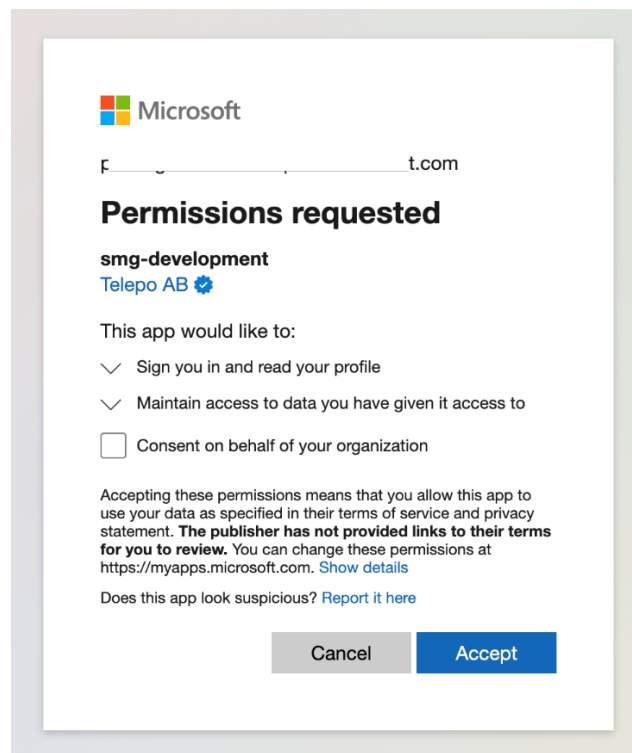
Preparations by Operator's Customer

Microsoft login requires the connected Telepo Core user to have a matching Office 365 email. Even though it could be configured properly, it is up to the Customer to decide whether an Office 365 account managed in their Azure account (a.k.a. tenant) is allowed to be used for authenticating to 3rd party applications.

Based on the preference that the Customer's IT (Azure) admin has set, an end user MAY be allowed to consent access to Office 365 for authentication to the apps. If not, the consent would need to be approved by the admin.

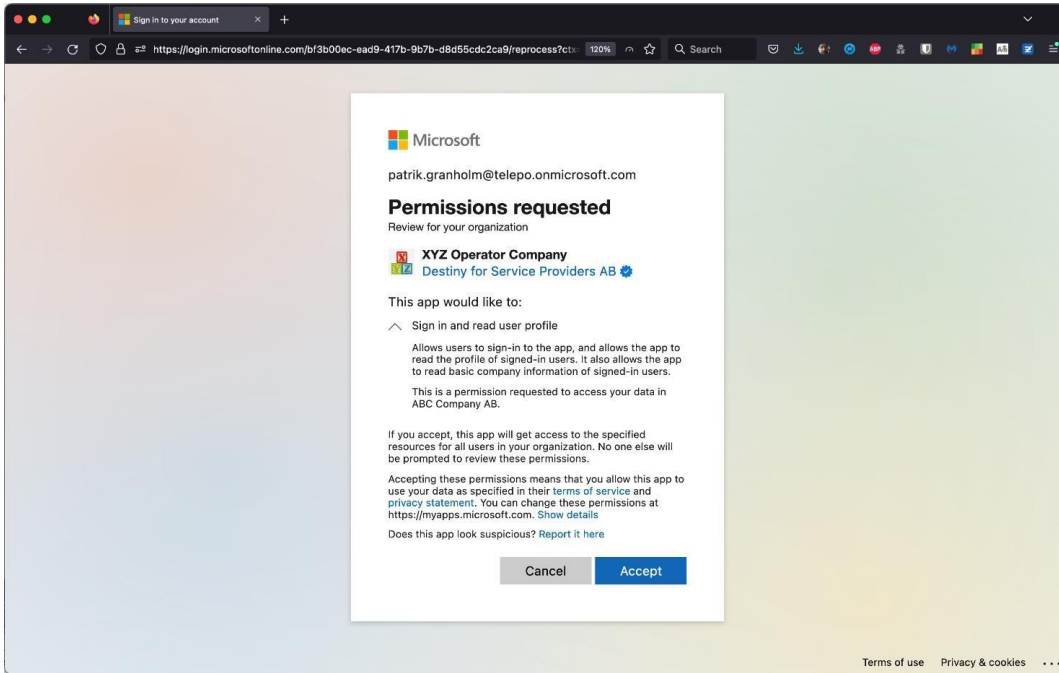
Scenario #1: Users are allowed to do application consent.

If an end user is allowed to consent, upon performing a Microsoft login to an SMG app he/she sees a consent screen that can be accepted to proceed with the login.



Scenario #2: Users are NOT allowed to do application consent.

If an end user is not allowed to consent, then the Operator needs to approach the Customer IT admin to access the below URL to consent to the application. A customer IT admin with an Application Administrator role in their Azure account can grant the access via Admin Consent page.



If this step is not carried out, the end users will be presented with a “Need Admin Approval” page upon attempting to do Microsoft login.

This action is required once per customer.

https://login.microsoftonline.com/{tenant-id}/adminconsent?client_id={client-id}

Here, **tenant-id** is the Tenant Id of the Customer Azure account, and client-id is the Client Id of the App Registration prepared for the Customer realm by the Ops team.

Reference: <https://learn.microsoft.com/en-us/azure/active-directory/manage-apps/grant-admin-consent#construct-the-url-for-granting-tenant-wide-admin-consent>

Note that the consent given can be invoked as well, from the Azure portal. Also, the configuration for consent can be configured across different options in the Azure portal by an admin (in the customer's Azure portal as <https://learn.microsoft.com/en-us/azure/active-directory/manage-apps/configure-user-consent?pivots=portal>).