Release of D4SP Softphone 5.10.1

Release Notes

Version: 5.10.1

Build number: 8990

Release date: 21 Jun 2023

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About this document
This RN (Release Note) is intended for Customer Service and Installation Personnel involved in the installation and maintenance of Destiny for Service Providers (D4SP) solutions.

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5.10.1.8990
21 Jun 2023

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Introduction

The primary focus on this release consists of introducing a new device type for Call Control: "Teams".
This new device type has been introduced in Core 5.4.3 with Teams Telephony support.

Deliverables

- Desktop-5.10.1-8990-<branding>.bin
- <branding>_5.10.1_8990_osx_release.dmg
- <branding>_5.10.1_8990_windows_release.exe
- <branding>_5.10.1_8990_x64_noadmin.msi
- <branding>_5.10.1_8990_x64_admin.msi
- <branding>_5.10.1_8990_x86_noadmin.msi
- <branding>_5.10.1_8990_x86_admin.msi

Please note:
64-bit msi installer includes a 64-bit outlook plugin, but the Desktop application is still 32-bit

Test Environment

This release is verified in D4SP Quality Assurance (QA) lab as well in live environment.

Upgrade Paths

This topic lists the verified upgrade paths to 5.10.1 build 8990. D4SP always recommends validating your upgrade path in a staging environment prior to upgrading a production system.

From version 5.10.0

New or modified functionality

Summary/Description
Add support for new device type for Call2Teams (SPH-367)
Add call control support for new device type "Teams" (Teams Telephony support has been introduced in Core 5.4.3).

Resolved issues

Summary/Description	Reference
Softphone connection issues when a new windows pc is used (SPH-442)	DSS-17722 (Medium) DSS-17695 (Medium) DSS-17729 (Medium) DSS-17874 (Medium) DSS-17646 (Medium) DSS-17764 (Medium) DSS-17962 (Medium)
On new Windows PC, it is sometimes not possible to login with Softphone, due to missing certificate.	
Can't change activity on other users (SPH-332)	DSS-17557 (Medium) DSS-17565 (Medium) DSS-17758 (Medium)
If "Working hours" in Organization are not defined, trying to change the activity of another user doesn't work and get an error.	
Softphone login not working after PC reboot (SPH-527)	DSS-17702 (Low)
Sometimes Softphone is not able to login to server after PC is rebooted or when Softphone application is closed and re-opened.	